**Notification of Changes to**

**Waiver Support Coordination Services**

May 5, 2021

Dear APD iBudget Waiver Client:

The Agency for Persons with Disabilities (APD) is in the process of implementing Chapter 2020-71, Laws of Florida. This law requires that all Waiver Support Coordination services be provided by a Waiver Support Coordinator (WSC) who is employed by a Qualified Organization effective July 1, 2021.

If you are satisfied with your current WSC and he or she joins a Qualified Organization by July 1, 2021, then no further action on your part is needed.

If your WSC informs APD that he or she will not be joining a Qualified Organization or fails to notify APD of his or her intent to provide Waiver Support Coordination services, APD will provide you with information to help you select a new WSC before your current WSC stops providing services.

The iBudget Florida waiver promotes your freedom to choose or change providers. If, at any time or for any reason, you wish to choose a different WSC, or if you have any questions about this notification, please contact your local APD Regional Office at one of the numbers below.

* [Northwest Region](https://www.apd.myflorida.com/region/northwest) – **(850) 487-1992** –Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Okaloosa, Santa Rosa, Wakulla, Walton, and Washington counties
* [Northeast Region](https://www.apd.myflorida.com/region/northeast) – **(386) 226-0206** – Alachua, Baker, Bradford, Clay, Columbia, Dixie, Duval, Flagler, Gilchrist, Hamilton, Lafayette, Levy, Madison, Nassau, Putnam, St. Johns, Suwannee, Taylor, Union, and Volusia counties
* [Central Region](https://www.apd.myflorida.com/region/central) – **(407) 245-0440** – Brevard, Citrus, Hardee, Hernando, Highlands, Lake, Marion, Orange, Osceola, Polk, Seminole, and Sumter counties
* [Suncoast Region](https://www.apd.myflorida.com/region/suncoast) – **1 (800) 615-8720** – Charlotte, Collier, DeSoto, Glades, Hendry, Hillsborough, Lee, Manatee, Pasco, Pinellas, and Sarasota counties
* [Southeast Region](https://www.apd.myflorida.com/region/southeast) – **(561) 837-5564** – Broward, Indian River, Martin, Okeechobee, Palm Beach, and St. Lucie counties
* [Southern Region](https://www.apd.myflorida.com/region/southern) – **(305) 349-1478** – Miami-Dade and Monroe counties

For more information about Qualified Organizations and to view a video for APD clients about this initiative, please visit <https://apd.myflorida.com/waiver/support-coordination/qo/>.